



## Quality Policy Statement

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Seagull Maritime Security provides maritime security services to assist in the protection of ships, ports and other maritime assets.

We aim to continually improve the services we provide to meet our client's requirements and to deliver a service that we can justifiably be proud of. We aim to set the benchmark for service and expertise across our industry.

We aim to achieve the above by implementing a quality management system that complies with the international standard ISO 9001:2008. It also includes a commitment to meet the requirements of our clients, as well as legal and regulatory requirements. Also to the continual development of the system and helping to ensure it remains effective.

Only by providing an outstanding service and product quality will we achieve our aims of long term success and sustained improvements.

All personnel within the company are responsible for the quality of their work. The company provides training and has established systems to assist all personnel to achieve the standards required. While we endeavour to produce work and offer a service that we can be proud of, we have to recognise that we don't always achieve our own standards. When a customer complains, we are committed to investigating the complaint and will do our best to put right all justified complaints.

We recruit only the finest personnel, the vast majority of whom will have previously served in military elite units. These personnel are then encouraged and trained to maintain their own high standards, in line with our own Quality Vision. In doing so, they will provide a service that ably protects the assets, personnel, profitability and reputation of our clients. This quality vision is conveyed to all personnel in the following summary form:

***"quality and security entwined"***

The policy, organisation and procedures necessary to achieve the necessary requirements are described in our Integrated Management System.

The Quality Manager is responsible for monitoring the quality system and reports regularly to the Senior Management team on the system's implementation, status and effectiveness.

The objectives of the company are set out in the IMS manual. Objectives for individual contracts are to deliver the service to the satisfaction of the client and in accordance with the contract as agreed with the client.

Signed:  **Seagull Maritime Security**  
**Kfir Magen - CEO**

Name: Kfir Magen

Position: CEO

Dated: 12<sup>th</sup> June 2014